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AHRQ survey gives high marks to Bayview Nursing Home

(NAHUNTA, Ga.) – Bayview Nursing Home has received exceptional marks for resident safety, organizational learning and training, in a recent survey conducted by the Agency for Healthcare Research and Quality (AHRQ). Bayview received a 99-percent composite score in Overall Perception of Patient Safety, 98 percent in Feedback and Communication about Incidents, and 97 percent for Organizational Learning.

“Bayview is committed to providing quality service and continues to focus on promoting a safe environment. I am very proud of our employees and appreciate their dedication to resident-centered care,” said Marylou Waldron, Bayview’s administrator.

The survey is designed to measure the culture of resident safety in nursing homes from a staff perspective. Its 12 areas of focus include communication openness, compliance with procedures, feedback and communication about incidents. Located at 145 West Cleveland Street, in Nahunta, Georgia, the facility has 78 employees.

Georgia Medical Care Foundation (GMCF), the Medicare Quality Improvement Organization for Georgia, completed the survey in May 2009. GMCF is a not-for-profit, physician-sponsored organization dedicated to continuously improving health care.

AHRQ, one of 12 agencies within the Department of Health and Human Services, is the lead federal agency charged with improving the quality, safety, efficiency, and effectiveness of health care for all Americans.

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